

Jameshia Gross

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Portfolio



Skills

- Management
- Teamwork
- Resiliency
- **Web Development Languages:** C#, HTML/CSS, and, JavaScript
- **Web Development Frameworks:** ASP.NET, MVC, and Bootstrap
- **Web Development Libraries:** Axios, React, and jQuery

Experience

June 2024 - PRESENT

Magellan Health, St. Louis, Mo. – *Customer Experience Associate*

- Updating multiple websites on a daily basis with customer info to assist with there Mental health.
- Implementing excellent time management to keep customer reviews at exceeding expectations.
- Working with teams, through the application teams to work efficiently and remotely on customer's needs.

January 2022 - June 2024

Pizza Hut, St.Louis, Mo. – *Manager*

- Worked side by side with peers and subordinates to deliver quality customer service and quality products to regular customers.
- Managed paperwork and money drops to ensure proper allocation of funds and quality of food was up to standard.

June 2018 - February 2022

US Army, Alaska – *Motor Sergeant*

- Properly trained and placed associated/ subordinates on work assignments suitable for their capabilities, which raised morale and increased the ability to achieve maintenance goals.
- Ordered parts and consumable materials with 100% accuracy ensuring time, labor, and costs were properly allocated.

Education

May 2024 - Current

Ranken Tech, St.Louis Mo. - *AWD Associates Degree*

January 2022 - May 2024

Ranken Tech, St.Louis Mo. - *HVAC Associates Degree*